**Information for holders of safe deposit boxes**

**Extension of the system from the 18th of January to the 5th of February 2021**

In order to meet the steadily growing demand for larger safe deposit boxes, we are not only upgrading but also enlarging the system. Work will begin on Monday, the 18th of January 2021, and the newly extended system is due to enter service in the middle of February 2021. From this time, boxes primarily measuring 210mm height and 270mm height will be available for rent again.

Please note that for this reason, operation of the safe deposit system will be **only during the office hours on working days from Monday to Friday from 09.00 to 15.00 o’clock and only upon request between Monday 18 January and Friday 5 February 2021.** We apologise for any inconvenience. Between these dates, safe deposit boxes will not be dispensed automatically, but in person by dedicated security guards. The box will only be dispensed to the person(s) named in the rental agreement, or to an authorised representative who has access to the box, in person on presentation of a photo ID.

**Please remember to bring your photo ID with you**

During this time, we would be grateful if you could only access your safe deposit box for urgent and/or essential reasons. You should also plan in longer waiting times. It will not be possible to rent a safe deposit box or terminate a rental agreement during the period specified above.

We ask you to plan access to your safe deposit box accordingly and thank you for your understanding.

With kind regards,

your Palais Coburg